

Repairs Eligible for Dealer Service – Differentials

Weller Authorization is Required



Verified Differential Component Claims	Information and documents to supply with RTW Claim	Images Required	Hold Parts *30 Days
1. Omitting images or documentation will result in the delay or rejection of claim. 2. All costs to inspect and repair are excluded from coverage except verified defects in material or workmanship of the reman units sold by Weller. 3. Service Invoice Exclusions on verified warranty: Towing, Over repairs, Shop supplies, Miscellaneous Charges and Taxes (Unless required by law).			
Air System Leak (Internal)	*Clean and verify leak source *Supply clear images of leak <i>Note: Water ingestion from poor vehicle dryer should not be submitted for warranty consideration.</i>	Y	Y
Bearing and or Shaft Failure (Axle Output) *Tandem Front Differential Carrier Only	<i>Note: Output shafts not sold or serviced by Weller Should not be submitted for warranty consideration.</i>	Y	N
Oil Leak (Input or Pinion Yoke Seal)	<i>Note: Input seal leaks where yoke was not sold or serviced by Weller shouldn't be submitted for warranty consideration.</i>	Y	N
Oil Leak (Inter Axle Cover) *Tandem Front Differential Carrier Only	*Clean and verify leak source *Supply clear images of leak	Y	Y
Oil Leak (Retainer Gasket or Shim)	*Clean and verify leak source *Supply clear images of leak	Y	Y
Oil Leak (Differential Carrier - Axle Housing)	<i>Note: Oil leaks at the differential carrier & axle housing flange not sold or serviced by Weller should not be submitted for warranty consideration.</i>	Y	N
Towing Damage	<i>Note: Damages Caused by Improper Towing Shouldn't be Submitted for Warranty Consideration</i>	N	N
Washer Failure (Inter Axle Diff / Input Shaft) *Tandem Front Differential Carrier Only	*Supply Driveline Angularity Worksheet (Eaton DAA) *Measure and record drive axle tire circumference *Verify tandem axle ratio on both front and rear *Original Repair Order with Oil Used at Installation	Y	Y
Spline Wear - Wheel Differential Side	*Crackle test oil or Lab analysis to determine water contamination. *Inspect Axle Tube & Shafts for Runout <i>Note: Worn wheel differential side gear splines should not be submitted for warranty consideration.</i>	Y	Y

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