

Repairs Eligible for Dealer Service – Transmissions



Weller Authorization is Required

Verified Transmission Component Claims	Information and documents to supply with RTW Claim	Images Required	Hold Parts *30 Days
1. Omitting images or documentation will result in the delay or rejection of claim. 2. All costs to inspect and repair are excluded from coverage except verified defects in material or workmanship of the reman units sold by Weller. 3. Service Invoice Exclusions on verified warranty: Towing, over repairs, Shop supplies, Miscellaneous Charges and Taxes (Unless required by law).			
Air System Leak (External Transmission)	*Use OE Air System Troubleshooting to record & supply results <i>Note: Water ingestion from poor vehicle dryer should not be submitted for warranty consideration.</i>	Y	Y
Air System Leak (Internal Transmission)	*Use OE Air System Troubleshooting to record & supply results <i>Note: Water ingestion from poor vehicle dryer should not be submitted for warranty consideration.</i>	Y	Y
Cooler Failure (External Transmission)	<i>Note: External Cooler Failures not Sold or Serviced by Weller Shouldn't be Submitted for Warranty Consideration</i>	N	N
Cooler Failure (Internal Transmission)	*Original Repair Order with Oil Used at Installation	Y	N
Oil Leak - Auxiliary & Main Case Gasket	*Clean and verify leak source *Supply clear images of leak	Y	N
Oil Leak - Auxiliary Countershaft Cover Gasket	*Clean and verify leak source *Supply clear images of leak <i>Note: Leaks caused by removing bolts to install chassis hardware shouldn't be submitted for warranty consideration.</i>	Y	N
Oil Leak - Clutch Housing Gasket	*Verify bolt & nut torque and correct grade bolts used. *Clean and verify leak source *Supply clear images of leak *Halo/Pump Leaks (13 & 18 Speed) - Inspect O-rings for damages <i>Note: Clutch Housing not Sold or Serviced by Weller Should not be Submitted for Warranty Consideration</i>	Y	N
Oil Leak - Input Gasket	*Verify correct oil level *Verify no internal air leak pressurizing case from PTO and/or air system *Clean and verify leak source *Supply clear images of leak	Y	N

Version 1.2.8

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Oil Leak - Output Gasket	*Clean and verify leak source *Supply clear images of leak	Y	N
Oil Leak - Output Seal	<i>Note: Output seal leaks where yoke was not sold or serviced by Weller shouldn't be submitted for warranty consideration.</i>	N	N
Oil Leak - PTO Cover Gasket	*Clean and verify leak source *Supply clear images of leak	Y	N
Oil Leak - Shift Bar Housing Gasket	*Clean and verify leak source *Supply clear images of leak	Y	N
Range Synchronizer Failure (High)	*Crackle test oil or Lab analysis to determine water contamination *Use OE Air System Troubleshooting to record & supply results *Verify output yoke nut is torqued, and shaft has no endplay *Supply Driveline Angularity Worksheet (Eaton DAA)	Y	Y
Range Synchronizer Failure (Low)	*Crackle test oil or Lab analysis to determine water contamination *Use OE Air System Troubleshooting to record & supply results *Verify output yoke nut is torqued, and shaft has no endplay *Supply Driveline Angularity Worksheet (Eaton DAA)	Y	Y
Towing Damage	<i>Note: Damages Caused by Improper Towing Shouldn't be Submitted for Warranty Consideration</i>	N	N
Shift Lever Jump out	*Verify shift tower height is correct & base is correctly mounted *Inspect Isolator and tower base for wear *Inspect engine mounts for wear *Inspect cab suspension for wear	Y	Y
Slow and/or Inhibited Split Shift	*Inspect for water ingestion from poor vehicle dryer *Use OE Air System Troubleshooting to record & supply results *Verify output yoke nut is torqued, and shaft has no endplay. *Supply Driveline Angularity Worksheet (Eaton DAA)	Y	Y
Slow and/or Inhibited Range Shift	*Inspect for water ingestion from poor vehicle dryer *Use OE Air System Troubleshooting to record & supply results *Verify output yoke nut is torqued, and shaft has no endplay *Supply Driveline Angularity Worksheet (Eaton DAA)	Y	Y